

Instant 

Hotel Royal Prisco Positano enhances guest experience with HPE Networking Instant On

Boutique hotel on the Amalfi Coast runs smoothly with simple, reliable, and secure networking.

Hotel Royal Prisco offers guests a romantic stay in Positano on Italy's Amalfi Coast. The elegant Mediterranean-style hotel is a quiet, comfortable refuge that is also close to the center of town and an easy walk to the beach.

However, the hotel's 11 guest rooms lacked Wi-Fi connectivity—an essential amenity for both pleasure and business travelers. The hotel building's limited duct space made it challenging to install the necessary network and power cables to support Wi-Fi. Recognizing that Wi-Fi is a crucial factor in guest booking and satisfaction, Royal Prisco decided to take action.

Wi-Fi problem solved

Royal Prisco consulted Microsistemi Informatica, its trusted IT advisor in Naples, for a simple, reliable, and secure network solution that would elevate the guest experience at this family-owned hotel.

"Instant On solved our problem with Wi-Fi connectivity in the rooms," says Michelangelo Mandara, Hotel Director at Royal Prisco. "Instant On has been great for our business."

Wireless internet is now available everywhere at Royal Prisco, including reception, the American style bar, the business office, and of course, the guest rooms.

Guest check-in and check-out are smooth, and payments are seamless. The hotel's four full-time staff and seasonal workers have fast, reliable, and secure access to their business applications. Business applications, voice, and video calls are automatically prioritized.


**Hewlett Packard
Enterprise**



Hotel Royal Prisco
Positano
S.p.A.

Industry: Hospitality
Country: Italy

Objective

Offer Wi-Fi in guest rooms and upgrade network to support hotel operations

Approach

Chose Instant On for simple, smart, business-grade wired and wireless networking

Outcomes

- Guests have in-room Wi-Fi for their mobile devices, smart TVs, and VoIP phones
- Business-critical applications have priority access to the bandwidth
- Automatically protected with the latest security
- Easy to set up and manage



Instant On solved our problem with Wi-Fi connectivity in the rooms. Instant On has been great for our business.”



Deliver a 5-star guest experience

The HPE Networking Instant On solution delivers fast, reliable, and secure wired and wireless networking at Royal Prisco.

Connectivity in guest rooms, common areas, and the business office is provided by the Instant On AP22D, which supports devices such as phones, smart TVs, and other wired equipment. The hotel also uses Instant On AP11D access points in various locations. Both devices utilize Smart Mesh technology to eliminate Wi-Fi dead spots, ensuring seamless coverage throughout the entire property.

To support the hotel's wired devices, such as access points, desktop computers, printers, and more, the Instant On 1960 was selected for its high-performance 10-gigabit connectivity..

The HPE Networking Instant On cloud portal makes it easy to view the network health, and Microsistemi can support Royal Prisco as needed. Management tasks, such as adding new devices or expanding the network, are simple and fast.

With Instant On access points and switches, there are no hidden subscription or licensing fees. Software updates are free, so Royal Prisco continues to get more value with HPE Networking Instant On.

[Learn about HPE Networking Instant On solutions for small businesses.](#)

Solution

Hardware

- HPE Networking Instant OnSwitch Series 1960
- HPE Networking Instant On Access Point AP11D
- HPE Networking Instant On Access Point AP22D

Software

- HPE Networking Instant On management applications

Key partner

- Microsistemi Informatica

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